

Why Us

These are reasons you want Med Pro working for your company!!

- We have a team of highly qualified staff who keep current with the ever changing regulations regarding healthcare billing. Our staff work to become as familiar with your accounts as you are and because our turnover is low, there is always someone at Med Pro who can help with your questions.
- The most common reason for delayed payment or claim denial is human error. We pride ourselves on fast, accurate claims submission (either paper or electronically) by highly trained and experienced personnel.
 - We aggressively and meticulously pursue outstanding balances. We do not simply rebill and hope for the best. We investigate the core reason why a claim was not paid or denied. Experience pays when resolving insurance issues. We can also work aged accounts where appropriate for new clients. We use a "soft" but effective approach towards collections.
 - Our leading edge technology allows us to produce detailed reports and analysis so that both Med Pro staff and your facility can better track your receivables keeping you 'hands on'.
 - We will track and verify your payments to confirm that each payor has paid at the correct rate. Many offices are just too busy with patient care to be able to evaluate each payment that comes in. We are relentless in trying to optimize your reimbursements.
 - All calls are answered promptly. When you, or your patients call Med Pro, you speak to a real person, not an "option".

